



Socrata Open Data Portal: Meeting Plan

Step	Session 1	Session 2	Session 3	Session 4	Session 5	Session 6	Session 7
Topic	Solution Design: Defining the Strategic Approach	Solution Design: Getting Tactical	Data Workshop(s)	Branding and Messaging	QA and Testing	Launch Planning and Launch	Project Transition
Prerequisites	<ul style="list-style-type: none">All major stakeholders and program participants present and engaged for Solution Design	<ul style="list-style-type: none">All major stakeholders present and engaged for kickoff	<ul style="list-style-type: none">RoadmapData Organizational ModelData InventoryDesign Document (signed)Project Plan and scheduleMetadata Standards	N/A	<ul style="list-style-type: none">Landing page and site styling in placeAll content for soft launch in place & automated	<ul style="list-style-type: none">Landing page and site styling approvedAll content completed, reviewed, and approved	<ul style="list-style-type: none">Program Launched
Attendees	<ul style="list-style-type: none">Customer Executive SponsorCustomer Project LeadSocrata PM	<ul style="list-style-type: none">Customer Project LeadCustomer Project TeamCustomer Data StewardsCustomer Database AdministratorSocrata PM	<ul style="list-style-type: none">Customer Project LeadCustomer Data StewardsSocrata PM	<ul style="list-style-type: none">Customer Executive SponsorCustomer PR/Public InformationCustomer Admin TeamSocrata PMSocrata Developer	<ul style="list-style-type: none">Customer Executive SponsorCustomer Project ManagerCustomer Public Information / Marketing TeamCustomer Data Analyst / Database OwnerSocrata Program Manager	<ul style="list-style-type: none">Customer Executive SponsorCustomer Project LeadCustomer PR/Public InformationSocrata PM	<ul style="list-style-type: none">Customer Project ManagerCustomer Executive SponsorSocrata Customer Success ManagerSocrata Account ExecutiveSocrata Program Manager
Agenda	<ul style="list-style-type: none">Introduction to Socrata PMReaffirm project goals and Critical Success FactorsDefining "launch"Overview of programBusiness overview: where are we now and where are we headed?Review Digital Government Framework and identify location on trajectoryDefine stakeholders and Critical Success Factors	<ul style="list-style-type: none">Develop data organizational model: map extraction, transformation, and loadingPreparing the data: metadata and dataset standardizationSite design: identify homepage and visualizations needsProject plan & timeline including launch	<ul style="list-style-type: none">Extract data in CSV formatReview data quality and identify cleaning required. Repair as needed.Manipulate data into required formatUpload dataData automationDraft and build metadata	<ul style="list-style-type: none">Define and document design requirements	<p>Review and QA:</p> <ul style="list-style-type: none">DataMetadataVisualizationsUser roles & permissionsQA of site styling and branding and sign-off on design	<ul style="list-style-type: none">Soft launch! Celebrate.Create launch marketing planReview Program Roadmap and update to reflect current status	<ul style="list-style-type: none">Project Recap/DebriefPresent program roadmapIntroduction to Socrata SupportReview Socrata Support servicesIntroduction to CSM/AMReview role of CSM
Action Items	<ul style="list-style-type: none">Finalize Solution Design Session agenda (as needed)	<ul style="list-style-type: none">Build, review, and approve:<ul style="list-style-type: none">12 month Program RoadmapData Organizational ModelData InventoryDesign DocumentFinalize project plan and schedule remaining work	<ul style="list-style-type: none">Upload priority datasetsFinalize metadata standardFinalize visualization plan for priority datasets	<ul style="list-style-type: none">Apply styling and branding to siteCustomer team applies public facing content to site	<ul style="list-style-type: none">Varies, any work required to prepare for Soft Launch	<ul style="list-style-type: none">Launch activities plannedImplement 12 month Program Roadmap	<ul style="list-style-type: none">Execute on Program Roadmap
Deliverables	<ul style="list-style-type: none">Final Design Session agenda	<ul style="list-style-type: none">Data Organizational ModelData InventoryDesign Document (signed)Program RoadmapProject Plan and schedule	<ul style="list-style-type: none">1-3 datasets uploadedVisualization planMetadata standard implemented and QA-ed-	<ul style="list-style-type: none">Complete site design	<ul style="list-style-type: none">Site testing completeList of go-live critical issues & strategy for resolution within timeline	<ul style="list-style-type: none">Soft launchFinal 12 month Program Roadmap	

*Duration is project-specific. Typical range is 2-3 days.